

Please note that there are mandatory coat and bag check guidelines in place for the exhibition *Tom Thomson: North Star*, on view at the Art Gallery of Alberta from February 17-May 26, 2024.

The Art Gallery of Alberta (AGA) is pleased to offer complimentary coat and bag check in our secure coat room, located on our main level near Guest Services (front desk). The coat room is always attended by an AGA team member during our regular opening hours.

Permitted items:

- Wallets (flat, hold money and plastic cards)
- Sweaters, cardigans, hoodies, blazers
- Wheelchairs and personal mobility devices
- Service animals
- Strollers
- Sketchbooks and pencils

The following items will be permitted after inspection:

- Purses or bags smaller than a letter-size piece of paper (21.59 x 27.94 cm or 8 ½" x 11")
- Pencil cases
- Large sweaters or bulky layers with pockets (pockets must be shown to AGA team member)

Items that must be checked:

- All bags larger than 21.59 x 27.94 cm or 8 ½" x 11" (letter-sized piece of paper) including:
 - Backpacks
 - Duffle bags
 - Briefcases
 - Suitcases
 - Large purses
 - Tote bags
 - Belt bags
 - Shopping bags
 - Camera bags
 - Diaper bags*
- Large coats and outerwear, including:
 - Winter coats
 - Parkas
 - Overcoats
 - Vests
- Umbrellas
- All food and beverage containers (sealed or otherwise)
- Art making supplies and marking materials such as paint, markers, adhesives, epoxies, glues

*Diaper bags stored underneath stroller may be permitted as long as they remain stowed at all times while in the exhibition space.

Exemptions to these guidelines may be made at the sole discretion of AGA staff. For security purposes, bags and other personal items may be visually inspected by AGA staff. The AGA reserves the right to refuse certain items that could put artworks or other visitors at risk. The AGA may amend the coat and bag check criteria as required without prior notice.

Frequently Asked Questions

Why are these guidelines in place for *Tom Thomson: North Star*?

These guidelines are in place for the protection of the artwork. In a series of recent incidents, occurring in Canada and around the world, artworks of historical and cultural significance have been targeted. The AGA has agreed to enact these guidelines to ensure the protection and preservation of the art.

Is the coat room secure?

Our coat room is attended by an AGA team member at all times during our regular opening hours. Checked items are only returned when a corresponding coat check tag is presented. We recommend storing tags in a secure place during your visit. Taking a photo of your tag with your phone is also a great way to reassure you don't lose your number!

What if I do not feel comfortable leaving my belongings in the coat room?

As these guidelines apply only to the exhibition *Tom Thomson: North Star*, you are welcome to enjoy our other exhibition programming. Regular rules prohibiting food and drink, flash photography and oversize bags remain in place.

Are items stored in a stroller, wheelchair, or other mobility device allowed?

Diaper bags and bags containing medical supplies or personal items may be permitted but must remain stored at all times while in the exhibition space.

What if I am unable to comply with these guidelines for medical reasons?

Please check in with an AGA team member at our front desk or coat room and let them know about the medical reason for your item. Please note that a visual inspection of your items by an AGA team member may be required.

If you require special materials to remain immediately accessible to assist with your unique medical needs, an AGA team member located at our front desk or coat room would be happy to accommodate. Please note that a visual inspection of your items by an AGA team member may be required.